



We Aren't "Just Parts" Anymore!

Logistics.Faa.Gov

1-888-322-9824



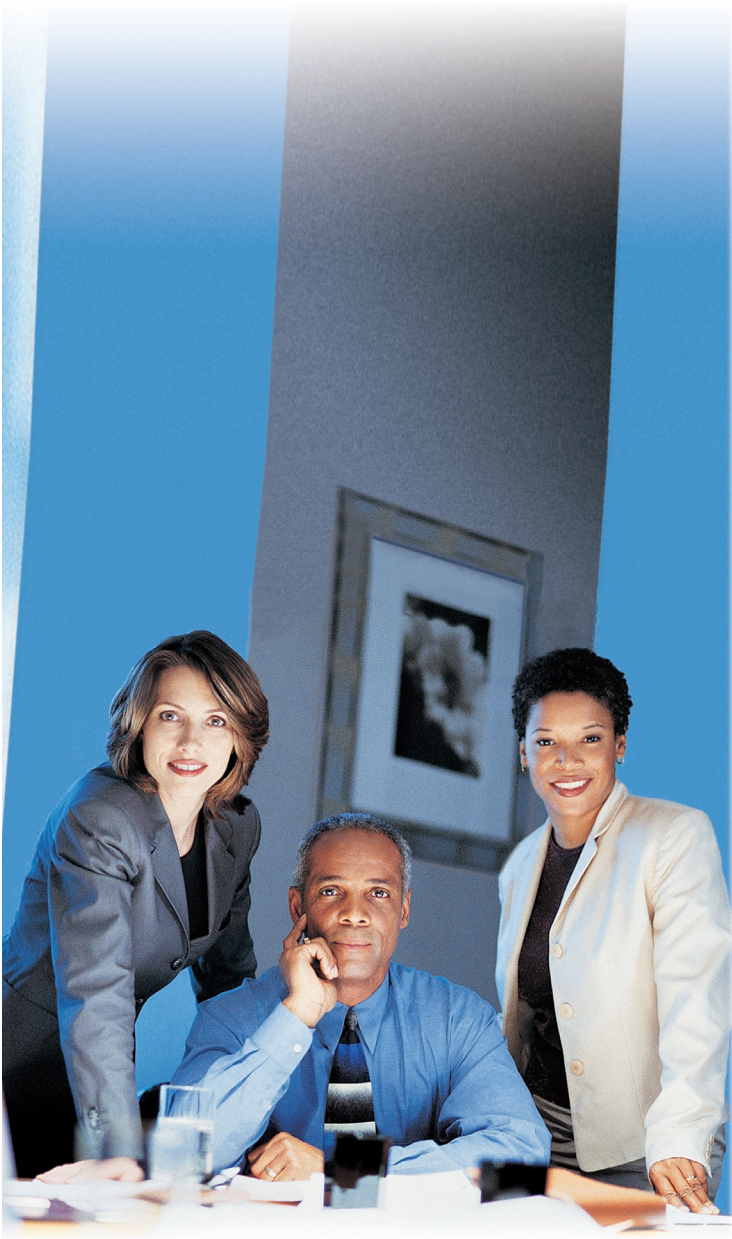
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Supporting the NAS with Excellence

At the *Logistics Center*, we **know what it takes to get the job done**. This is proven by our accomplishments:

1. 2002 President’s Award for Management Excellence
2. 2001 President’s Quality Award Finalist
3. 2000 President’s Quality Award for Merit
4. 2001 ATCA Life Cycle Management Award
5. ISO 9000-2000 Registered



We are well known for supporting 28000+ global Air Traffic Control systems with over 60,000 expedited critical parts and repair services. But, we *aren’t just parts anymore!* We also offer:

Consulting services to keep Air Traffic Control Systems in top shape

- Life-cycle planning, to get the most out of deployed assets
- Technical Consulting and Engineering Services for optimal system life and performance
- Turnkey Supply Chain Management that reduces inventories and operating costs

Rapid repair of aviation-related systems

- We maintain repair teams for system overhaul and restoration

Web-based purchasing system; ‘Impart Buy’

- This system allows our customers to place orders for parts via our own Internet shopping web site

RESULTS

- an elite procurement team that specializes in aviation consulting services. RESULTS employs eCommerce tools and a Qualified Vendor List (QVL) to enable a quick, simple and professional procurement solution.



The FAA Logistics Center is an ISO 9000 certified organization of more than 600 highly qualified men and women dedicated to providing quality, high performance products and services. Our traditional business of providing parts and logistics expertise for NAS maintenance includes. . .



International Distribution Services

The Logistics Center manages and tracks vast amounts of material and equipment nationwide and globally. We specialize in distribution, relocation, and transportation of products, equipment or supplies. We ship *Superfast*, meaning that all orders in by 3 p.m. will ship the same day!

Engineering and Manufacturing Repair Services

The Logistics Center provides technical solutions through a network of highly skilled engineers and manufacturing and repair facilities. We even fabricate certain parts that are no longer available!

‘Round the clock Customer Support

The Logistics Center provides a fully staffed, customer-focused team, 24/7. This center fields in excess of 20,000 calls annually.

Enhanced NAS Support Services

Knowledgeable experts and teaming members - including a consortium of universities and Fortune 500 companies - develop solutions in logistics deployment, acquisition planning, material staging, installation of material and equipment, electronic repair and testing, and precision equipment calibration.